



EZEKIEL ABELLA

OPERATIONS COORDINATOR



 09753733328

 abella.ezekiel@gmail.com

 Block 27 Lot 4 Phase 1 Aina
Homes Subdivision
San Francisco Bulakan Bulacan

SUMMARY

I have over 6 years of BPO experience in different fields, I have been with Customer Service, Technical Support, and now as an Operations Coordinator. I am looking for a job that will gain me a new experience, skill set and meet other professionals.

SKILLS

- Esports/Sports Knowledge
- Customer Service
- Troubleshooting
Hardware/Software
- Computer Literacy
- Problem Solving
- Multitasking
- Excellent in written or verbal
communication

EDUCATION

**BACHELOR OF SCIENCE IN
INFORMATION TECHNOLOGY**
Centro Escolar University - Malolos
2013 - 2017

**CHARACTER REFERENCE,
SIGNATURES, PICTURE, AND
OTHER GOV'T IDS**
Available upon request.

EXPERIENCE

OPERATIONS COORDINATOR

Sourcefit — PrizePicks,
2022 - Present

- US-Based Daily Fantasy Sports Game
- Esports, Sports and Customer Service (Scoring, Trading,
Monitoring)
- Customer Service and Backend Representative

WORKFORCE / TECH SUPPORT / CS

Alorica
2018 - 2022

- Realtime Analysts
- Non-Voice Technical Support and CS
- US-Based Telco Account

TECHNICAL SUPPORT ASSOCIATE

Sykes Asia Inc.
2017 - 2018

- Voice account for US-Based DSL Telco
- Troubleshooting Internet, TV and Phone Services